



July 29, 2003

Mr. Tony Kovach
Skyline Displays of Houston
5215 Ted Street
Houston, TX 77040

Dear Tony,

I truly appreciate you taking a leadership role in developing a marketing and sales training for clients of the Urban Business Initiative. Your presentation last Saturday was outstanding. Your effort and the efforts of Mary Williams, Louise Dewey, and Erv Hughes really showed - you make quite a team! On behalf of our clients, thanks for taking time to share your wit and wisdom with us.

Feedback on the session has been overwhelmingly positive. From the evaluation forms we collected, this was one of our highest rated trainings ever. You were rated "Excellent" in each of five categories by over 95% of participants.

Again, it was a real pleasure to work with you, and I look forward to our next "win-win-win" opportunity.

Best regards,

Drew Murray
Program Manager